

Mary Ellen Coleman

From: Richard Pryor <rpryor@combinedpublic.com>
Sent: Wednesday, April 26, 2023 12:21 PM
To: Mary Ellen Coleman; subpoenas@combinedpublic.com
Cc: James Allard; Phil Sargent
Subject: Re: (Caution: External)RE: James Edward Whisenant phone call

Good afternoon Ms. Coleman,

I want to apologize for the confusion. CPC provides long term storage for audio recordings in a single channel/mono format. Transylvania County North Carolina does subscribe to an optional voice biometric service that CPC provides that does store recordings in a two-channel/stereo recording for 30 days. The requested call is from May of 2022, and unfortunately that call is no longer available in two-channel/stereo format.

Thank you,

Richard Pryor
Combined Public Communications
Custodian of Records
859-547-5447 office
859-640-7749 wireless
rpryor@combinedpublic.com

From: Mary Ellen Coleman <MaryEllen_Coleman@fd.org>
Date: Tuesday, April 25, 2023 at 2:04 PM
To: subpoenas@combinedpublic.com <subpoenas@combinedpublic.com>
Cc: James Allard <James_Allard@fd.org>, Phil Sargent <psargent@combinedpublic.com>
Subject: (Caution: External)RE: James Edward Whisenant phone call

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact itsupport@combinedpublic.com.

Hello, everyone. I just need to clarify and verify the following – the purpose and language of the subpoena was to obtain a copy of the recording of the targeted phone call with both channels so that we could discern which party was speaking. The recording that was provided was an mp3 with both channels (which the government had already provided us). My investigator was advised earlier today that the copy with “both channels” would only have been retained for 30 days and no longer exists. Can someone verify this for me in writing?

Here is the language of the Order for subpoena:

An audio recording of an inmate phone call on May 31, 2022 at 4:27 PM from the Transylvania County Jail between Defendant and his mother, which originated from 828-884-1011 and was made to 757-620-8925. **The recording should be produced, if possible, in a format that allows only the inmate's side of the conversation or the recipient's side of the conversation to be played.**

Thanks,

Mary Ellen Coleman
Assistant Federal Public Defender
Asheville Branch Chief



Federal Public Defender
Western District of North Carolina
1 Page Avenue, Suite 210
Asheville, NC 28801
Tel: (828) 232-9992
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From: subpoenas@combinedpublic.com <subpoenas@combinedpublic.com>
Sent: Monday, April 24, 2023 1:45 PM
To: Mary Ellen Coleman <MaryEllen_Coleman@fd.org>
Cc: James Allard <James_Allard@fd.org>; Phil Sargent <psargent@combinedpublic.com>;
subpoenas@combinedpublic.com
Subject: James Edward Whisenant phone call

Good afternoon,

Attached is the requested call by James Edward Whisenant on 5/31/22 to phone number 757-620-8925 along with a letter of authenticity. Please let me know if you need anything else.

Thank you,

Chris
Fraud Analyst



From: Phil Sargent <psargent@combinedpublic.com>
Sent: Monday, April 24, 2023 9:39 AM
To: subpoenas@combinedpublic.com
Cc: Phil Sargent <psargent@combinedpublic.com>
Subject: Fwd: (Caution: External)Subpoena for Transylvania County Jail phone records.

Please see the attached subpoena.

Thank you!

Phil Sargent

Begin forwarded message:

From: James Allard <James_Allard@fd.org>
Date: April 24, 2023 at 09:35:54 EDT
To: Phil Sargent <psargent@combinedpublic.com>
Cc: Mary Ellen Coleman <MaryEllen_Coleman@fd.org>
Subject: (Caution: External)Subpoena for Transylvania County Jail phone records.

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact itsupport@combinedpublic.com.

Phil,

Attached is the subpoena and Court Order for the phone records we discussed. THE LAST page is a memo highlighting the date and time of the call, the originating phone number and the target phone number. That same information is in the body of the subpoena but I just wanted to make it easier to find.

My cell number is the best number to reach me. It is [REDACTED] The attorney on this case is listed at the bottom of the subpoena.

Her name is Mary Ellen Coleman and she can be reached to (828) 232-9992.

Thank you for your assistance in this matter.

Jim

Jim Allard
Investigator

Federal Public Defender
Western District of North Carolina
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Tel: (828) 232-9992
Direct: (828) 210-7575
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